## **Augustana Elim Care Services**

SUMMER/FALL NEWS 2018



New Role for Augustana Care CEO Tim Tucker Brings Change and Remembrance

Tim Tucker began working at Augustana Care in 1984 and became CEO in 1995. As former Elim Care CEO Bob Dahl assumes the role of CEO for our newly combined organization Augustana Elim Care Services, Tim remains in a senior executive position as CEO emeritus. Tim will assist with the affiliation and work on specific corporate-wide strategic initiatives. We caught up with him recently to ask about his remarkable career.

What is one of your favorite memories?

More than thirty years ago, when my son was born, residents surprised me with a big party to welcome another addition to the Augustana Care family. Over the years, people have stopped me regularly to say they are praying for Augustana Care and myself. Their belief and concern are inspiring.

What is your most memorable accomplishment?

I was really pleased to receive the Excellence in Nonprofit Leadership Award from the national LeadingAge and to be named one of the most admired CEOs by *Minneapolis/St. Paul Business Journal*. These honors really reflect Augustana Care, its board and our employees. In addition, in the early 1990s I reached out to several organizations to create employee housing and expand our campus. That led to the development of the East Village apartment complex, which set the stage for the revitalization of all of Eliot Park.

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#### What kept you awake at night?

We do our utmost to train and supervise staff and develop policies, but unforeseen issues can always develop. Success depends on having a good, knowledgeable team.

You've been described as a visionary leader. What's your philosophy? Advice for other CEOs?

You have to listen to others, solicit their ideas and be open to what you hear. Now, with our affiliation, we have the opportunity to do good work for more people in more diversified ways and locations.

What thoughts do you have for non-profits to address the unique needs of older adults?

We should continue to be innovative and develop services that surround the core business we have become known for, while pursuing partnerships and collaborations with other like-minded organizations.

#### What are your future plans?

My wife and I are excited to enjoy our two grandchildren and embrace new opportunities as we look to the future. On a personal level, I look forward to continuing with my responsibilities here—and will search for ways to use my past experiences to help others. I have the utmost trust in my successor Bob Dahl as he assumes his new role, and I'll be ready to assist in any way I can.

If you have questions or feedback, please contact our communications office at jjzark@augustanacare.org or 612-238-8552.

Creative Director Jeffrey M. Placzek
Director of Communications Jenna Zark
Designer Mark Zukor

# Baptist Health Care Center Embraces Infant and Baby Care

The last thing staff and residents at Augustana Elim Care Services Baptist Health Care Center in Bismarck expected was a baby—but in the past several years, they have had the opportunity to care for two of them. Initially, the center was called by a local hospital to ask if they would take a baby with special needs until a longer term solution could be found.



Director of Nursing Deanna Berg (at left) and Team Leader/Licensed Practical Nurse Miranda Schmitt say babies enrich the lives of staff, residents and volunteers at Baptist Health Care Center.

Staff, residents and volunteers embraced the opportunity to rock, talk and sing to the baby. Presently, another baby is receiving care at the health care center. Some have knitted special items for her. Staff donated clothing and toys and everyone has pitched in to welcome the baby.

"Research shows the benefits of intergenerational relationships, so we are very glad the babies are here," says Director of Nursing Deanna Berg. "We are so pleased that Baptist Health Care Center is able to help not only older adults, but people of all ages in our community."





Elim Care's quest to expand its reach beyond Minnesota has resulted in a new Florida community called Trinity Springs. The community will open in early 2019.



# New Trinity Springs Community in Florida Invites Older Adults to Live Well and Joyfully

For many years, Elim Care wanted to partner with a church community to expand its work outside of Minnesota. Several years ago, Elim Care found its partner in the Live Oaks Community Church, affiliated with the Evangelical Free Church of America. The result is Trinity Springs in Oxford, Florida, which opens in early 2019 to provide care and services to older adults.

Trinity Springs will be adjacent to The Villages—the largest retirement community in the country. Trinity Springs will offer assisted living, memory care and eventually independent living apartments.

As a faith-based nonprofit organization, Trinity Springs also offers a deep commitment to those we serve. Numerous studies cited by the Center for Medicare Advocacy show nonprofits rank higher than for-profit organizations for the quality of care they provide.

Staff's dedication to residents' well being is part of a long tradition of service. We look forward to extending that tradition to people of every faith in Florida.

DONOR SPOTLIGHT

### Centenarian Mim Manfred Returns After Moving Away

Miriam Manfred (known affectionately as Mim) was born 101 years ago, the youngest of six daughters. While her older sisters took piano lessons, Mim played by ear after listening to them. She was also a soprano soloist as a student and after graduation. Today, you can hear Mim playing at our Minneapolis campus events.

After marrying and raising a family, Mim became a kindergarten teacher for twenty years. When she and her husband grew older they moved to Augustana Apartments of Minneapolis, knowing more comprehensive care was available if they needed it.

Though Mim moved to another care community about a year ago, she returned to Augustana Apartments because she missed us. "People here are so friendly," she says. "There's something about being in a Christian atmosphere that also made me want to come back."

We too missed Mim's beautiful playing and her bubbly energy. In addition to all she does, Mim is also a generous donor. "It's important to me to give," she says, "so people who are here in the future can enjoy what I am enjoying now."



Mim Manfred shares her talent for playing piano often at our Minneapolis campus. Though she briefly moved away from Augustana Apartments, Mim returned because she missed her community.



Activity Committee members Vernetta, Jenni and Bridget Weese enjoy some family time while creating gifts for Lakeside Oasis residents.

# It's All About Connections at Immanuel Lutheran Church

Though Jenni Weese lost her father to cancer, the kindness of hospice professionals who cared for him made a lasting impression. Jenni wanted to help others in hospice, and as a member of the activities committee at Immanuel Church in Buffalo, began thinking about how to involve congregants. She found a solution after attending a fundraiser at Lakeside Oasis, which is part of Buffalo's Lake Ridge Care Center and provides comfort care for those facing the end of life.

The church requested and received seed money from Thrivent Financial in 2016 to create fleece blankets for hospice residents, along with nightgowns, pillowcases, bibs, lap blankets and welcome bags for families. Immanuel Lutheran also donates snacks so hungry visitors don't have to leave their loved ones.

Giving to others is vital to the church, which is affiliated with Augustana Elim Care Services. "It's all about CONNECTIONS," says Jenni. "If a warm blanket or small snack can make a difference at the end of one's life, then it's an honor to make a connection like that in our community."



1007 East 14th Street Minneapolis, MN 55404-1395

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Kick off your holiday season Saturday, November 17 from 3:00 to 6:00 PM at our Festival of Trees, celebrating the 15th year of Augustana Regent. Enjoy elegant dining, live entertainment and much more! Funds help support a Peace Garden with outdoor amenities.

Advance tickets are \$40 for adults and \$10 for children aged five to twelve; tickets are \$50 for adults and \$12 for children at the door. Contact vmtobroxen@augustanacare.org or call 952-898-1910 for more details.

### Life-changing gifts

What's the best way to leave a legacy conveying your values while helping others for generations to come? Gifts by bequest enable us to improve the quality of life for those who give so much of themselves. Donations may be made using cash, securities, IRA and other retirement accounts, real estate or tangible personal property.

Gifts are deductible to the full extent of the law; consult an attorney to be sure. You'll also want your attorney to verify that the provision states our legal names: Augustana Care or Elim Care Ministries. Please inform us of your bequest so you may be acknowledged and we may better plan for the future.